



BtL Phone Systems



Overview

Whether you have an office with 4 people or 10,000, or you want a simple phone system or a fully featured one, **BtL** can recommend and supply a phone system to match your requirements.

BtL provide a range of phone systems from leading companies such as Nortel, 3Com, Avaya, & Panasonic. We design, supply and maintain them all, together with integration services and structured cabling with 20 year guarantees, it's a complete package.



Today's phone system can deliver so much more than simply the ability to make and transfer calls around the office. Depending on the nature of your business and your office environment, some or all of the advanced capabilities listed below may be able to save you money or improve the way you do business.

- Voice over IP / IP Telephony
- Call Centre Telephony
- Computer Telephony Integration
- Call Recording
- Predictive or Progressive Diallers

Summary

At **BtL** we take pride in the services that we recommend, implement and manage on behalf of our customers. **BtL** will take ownership on all issues on the services we provide.

The **BtL** Silver service:

- Dedicated Account manager
- Dedicated Service Manager
- Committed Project Manager for complex or major transition projects
- One Bill for all services with detailed site summaries and itemisation
- Optional distribution of site summaries electronically directly to site managers
- 24 hour Single number to call and report all faults
- Vast range of voice, data, hardware and software options available to meet every customer need
- Option of 4 back up carriers available to CPS for business continuity

BtL are much more than just another supplier but a real business partner with great account management.

"We were impressed from the outset with their (**BtL**) professionalism and became very impressed when they quantified the savings available to us by auditing our telecoms costs and implementing their solution across 65 sites."

Rod Archer, Network Manager, Blackwell's plc

BtL can also assist with financing your telephone system. We offer highly competitive terms over a flexible payback period to conserve capital and improve the tax efficiency of your purchase.

Contact us!

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